

IRON RANGE GAS EQUIPMENT WARRANTY

(NON-TRANSFERABLE)

For Warranty Service Call 866-359-7378

All new IRON RANGE Equipment is warranted to be free from defects in material and workmanship under normal use and service for a period of one (1) year from the date of original purchase, or 20 months after shipment date from the manufacturer, whichever occurs first. Proof of purchase required. Intended for indoor commercial use only.

This is limited to the repair and replacement, including labor charges of defective parts and/or assemblies. Labor, travel and mileage covered for the first year include straight time labor charges and travel charges within 100 miles, roundtrip.

1. This warranty is limited to original installation of new IRON RANGE Equipment for the original user in the United States or Canada. This warranty is not transferable.
2. This product MUST be installed per Local and National Codes as described in the Owner's/Installers Manual.
3. This warranty does not apply to any equipment that has not been installed in accordance with the directions published in the appropriate installation and operation manuals.
4. IRON RANGE will bear no responsibility or liability for any equipment which has been mishandled, abused, misapplied, misused, subjected to harsh chemical action, or external causes such as gas fluctuations, field modified without the approval of IRON RANGE, or by unauthorized personnel, improperly installed or maintained, equipment damaged by flood, fire, or other acts of God, or which have altered or missing serial numbers.
5. This warranty applies only to defects in parts and workmanship in equipment and not damage incurred in shipping, handling or excessive incoming gas pressure.
6. If the equipment has been changed, altered, modified, or repaired with parts not authorized or by a nonqualified IRON RANGE Service Technician, then IRON RANGE shall not be responsible for warranty claim.
7. Adjustments such as calibrations, leveling, tightening of fasteners and pipe unions, or utility connections normally associated with original installation are the responsibility of installer and not that of IRON RANGE. Regular maintenance and cleaning shall be the responsibility of the customer.
8. IRON RANGE will bear normal labor charges incurred in the repair or replacement of a warranted piece of equipment within 50 miles of an authorized service agent. Overtime, premium labor charges and travel charges in excess of 100 miles round trip will not be covered by IRON RANGE and will be the responsibility of the person or firm requesting the service.
9. Original purchased replacement parts will be warranted for 90 days from the parts invoice date. This warranty is for parts cost only and does not include freight or labor charges.
10. This warranty provides the exclusive remedy against IRON RANGE relating to all IRON RANGE, whether in contract or in tort or under any other legal theory and whether arising out of warranties, representations, instructions, installations, or defects from any cause. IRON RANGE shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use or performance, or for incidental, indirect, or special or consequential damages, or for any other loss of cost of similar type. The laws of some jurisdictions limit or do not allow the disclaimer of consequential damages. If the laws of such a jurisdiction apply to any claim by or against IRON RANGE, NO limitations and disclaimers contained here shall be the greatest extent permitted by law.
11. The liability of IRON RANGE is limited to the repair or replacement of any part found to be defective.

WARRANTIES. The Equipment is warranted by IRON RANGE to be free from defects in material and workmanship upon delivery (the "Warranty"). PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER THE WARRANTY SHALL BE LIMITED TO, AT IRON RANGE'S DISCRETION, THE REPLACEMENT OR REPAIR OF ANY DEFECTIVE EQUIPMENT, OR PART THEREOF. IRON RANGE'S WARRANTY HEREUNDER IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE CREATED OR ARISING UNDER APPLICABLE LAW, INCLUDING, WITHOUT LIMITATION, THE WARRANTY OF MERCHANTABILITY, AND WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE OR USE. IN NO EVENT SHALL IRON RANGE AND ITS AFFILIATED AND RELATED COMPANIES BE LIABLE FOR ANY DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, DOWN TIME OR LOSS OF PROFITS. THIS WARRANTY SHALL NOT APPLY TO ANY EQUIPMENT OR PORTIONS THEREOF WHICH HAVE BEEN SUBJECTED TO ABUSE, MISUSE, IMPROPER INSTALLATION, MAINTENANCE OR OPERATION, ELECTRICAL FAILURE OR ABNORMAL CONDITIONS, AND TO EQUIPMENT WHICH HAS BEEN TAMPERED WITH, ALTERED, MODIFIED, REPAIRED OR REWORKED BY ANYONE NOT APPROVED BY IRON RANGE. IRON RANGE'S SOLE AND EXCLUSIVE LIABILITY UNDER THIS WARRANTY SHALL BE TO REPLACE, REPAIR OR REMOVE, AT ITS DISCRETION, ANY DEFECTIVE EQUIPMENT OR PART THEREOF.

DURING THE TERM OF THIS WARRANTY, IRON RANGE WILL PROVIDE STANDARD WARRANTY SERVICE. PURCHASER WILL PERFORM REGULAR MAINTENANCE OF THE EQUIPMENT IN ACCORDANCE WITH INSTRUCTIONS PROVIDED BY IRON RANGE. PURCHASER SHALL BE RESPONSIBLE FOR ALL REPAIRS ON ACCOUNT OF, AND SHALL HOLD IRON RANGE HARMLESS FROM DAMAGES CAUSED BY (A) THE FAILURE TO PROVIDE SUCH MAINTENANCE, OR (B) THE MISUSE OR ABUSE OF THE EQUIPMENT. PURCHASER AGREES NOT TO ALTER OR CHANGE, IN ANY FASHION, THE EQUIPMENT OR ANY OPTIONAL ACCESSORIES, WITHOUT THE ADVANCE WRITTEN CONSENT OF IRON RANGE.

WARRANTY CLAIMS

All requests for Warranty Service must be called into 866-359-7378 to obtain and agree to service dispatch with Warranty Claim Payment Terms.

All claims must include: Dispatch number, model number of the unit, the serial number of the unit, proof of purchase, date of installation, and all pertinent information supporting the existence of the alleged defect.

WHAT IS NOT COVERED BY THIS WARRANTY

IRON RANGE sole obligation under this warranty is limited to either repair or replacement of parts, subject to the additional limitations below. This warranty neither assumes nor authorizes any person to assume obligations other than those expressly covered by this warranty. Travel beyond 50 miles round trip and more than 2 hours round trip.

WARRANTY IS NOT TRANSFERABLE. This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. ANY SUCH ASSIGNMENT OR TRANSFER SHALL VOID THE WARRANTIES HEREIN MADE AND SHALL VOID ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IMPROPER USAGE. IRON RANGE ASSUMES NO LIABILITY FOR PARTS OR LABOR COVERAGE FOR COMPONENT FAILURE OR OTHER DAMAGES RESULTING FROM IMPROPER USAGE OR INSTALLATION OR FAILURE TO CLEAN AND/OR MAINTAIN PRODUCT AS SET FORTH IN THE OWNER'S MANUAL PROVIDED WITH THE UNIT.

RELOCATION OF EQUIPMENT FOR REPAIR: IRON RANGE is not responsible for the cost to move the unit for any reason from its position of operation on the customer's premises to make a warranty repair.

RESIDENTIAL APPLICATIONS: IRON RANGE assumes no liability for parts or labor coverage for component failure or other damages resulting from installation in non-commercial or residential applications. Warranty and all liabilities will be void if installed in other than a commercial application.

ALTERATION, NEGLIGENCE, ABUSE, MISUSE, ACCIDENT, DAMAGE DURING TRANSIT OR INSTALLATION, FIRE, FLOOD, ACTS OF GOD.

IRON RANGE is not responsible for the repair or replacement of any parts that IRON RANGE determines have been subjected after the date of manufacture to alteration, neglect, abuse, misuse, accident, damage during transit or installation, fire, flood, or act of God.

IMPROPER GAS CONNECTIONS. IRON RANGE is not responsible for the free repair or replacement of failed or damaged components resulting from incorrect gas pressure or type of gas other than the specific gas type the product was manufactured for.

THIS EQUIPMENT IS INTENDED FOR INDOOR COMMERCIAL USE ONLY.

NO IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE: THERE ARE NO OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY, EXCEPT THE ONE (1) YEAR PARTS & LABOR WARRANTY. THESE WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, INCLUDING IMPLIED WARRANTY AND MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF.

OUTSIDE U.S.: This warranty does not apply to, and IRON RANGE is not responsible for, any warranty claims made on products sold or used outside the 50 States of the United States and Canada.